



**flash**

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Tel: +27 (0)21 674 7620

Sign as proof of acceptance of the Trader Code of Conduct and Terms and Conditions  
Email signed copy to [hello@flash.co.za](mailto:hello@flash.co.za) or hand in at your nearest Flash Kiosk or Flash representative

**Trader Code of Conduct for Selling Electricity, Airtime and Flash Products**

1. Electricity is a basic need in every community, and it is important that the home shops also have the opportunity to provide this service.
2. Please respect the rules set up to sell electricity, airtime and other products as these rules are there for the protection of children who are often sent to buy electricity on behalf of their family and to protect the good name of Flash.
3. Any member not complying with the overcharging rule will have his Flash machine suspended as ordered by the municipality.
4. All transaction fees are deducted by the system and your profit is transferred to your monthly savings on each transaction.
5. You may not charge clients any additional fees under any circumstances.
6. You may not sell electricity in an environment that is age restricted. (liquor stores).
7. You may not force clients to buy goods to get electricity or FBE.
8. Some municipalities may require site approval before you can sell electricity.
9. The vendor agrees not to implement any other competing unit while waiting for site approval and for a further period of 12 months thereafter.
10. Minimum electricity voucher is R10.
11. Consumers will not be charged for FBE (Free Basic Electricity).
12. FBE should be issued without buying any electricity.
13. To sell SIM cards you must sign and send a RICA agreement to Flash.

**DECLARATION:**

I ..... (Full name and surname as it appears on your ID) with ID/Passport number ..... hereby declare that the information supplied which I have recorded on this form is true and correct and by my signature below, I give FLASH MOBILE VENDING (PTY) Ltd, permission and consent to verify and store any of the details as legally applicable by South African Law. I agree that I will not process or exploit the customer information for any purpose other than in terms of this Agreement. I also agree that should any of this information change I will notify FLASH MOBILE VENDING (PTY) Ltd in writing at the time of change.

**I understand that should any of the information supplied by me be found to be false or inaccurate or used for any fraudulent or unlawful activities, FLASH MOBILE VENDING (PTY) Ltd reserves the right to lay a criminal charge of fraud against the undersigned and further reserves the right to, in the event that the agent has admitted to such falsities, have said admission withdrawn.**

Machine type \_\_\_\_\_

IMEI Number \_\_\_\_\_

FLASH Machine Serial Number \_\_\_\_\_

FLASH MSISDN \_\_\_\_\_

FLASH SIM ICCID Number \_\_\_\_\_

Physical Address \_\_\_\_\_

Suburb \_\_\_\_\_

Province \_\_\_\_\_

Postal Code \_\_\_\_\_

Personal Cell Number \_\_\_\_\_

Signed at \_\_\_\_\_ on this day of \_\_\_\_\_ 20\_\_\_\_\_

Name \_\_\_\_\_

Signature \_\_\_\_\_

