



Sign as proof of acceptance of the Rica Act
Email signed copy to hello@flash.co.za or hand in at your nearest Flash Kiosk
or Flash representative

hello@flash.co.za
Tel: +27 (0)21 674 7620

REGULATION OF INTERCEPTION OF COMMUNICATIONS AND PROVISION OF COMMUNICATION-RELATED INFORMATION ACT: NO 70 OF 2002:

- It is the face-to-face validation of all customers that are active on a network.
- The registration process started on 01 July 2009.
- From 01 August 2009, new SIM cards will not be activated if they have not been RICA registered.
- RICA allows for the lawful interception of certain communications carried over the networks of the telecommunication operators. (MNO's, Fixed Line Operators and ISP's). RICA also distinguishes between "direct communications" and "indirect communications".
- Direct Communications consist of: audible, oral communications between two or more people.
- Indirect Communications consist of: transfer of information that includes, speech, music, data, text, visual images and signals.
- If the subscriber fails to register, the SIM card will be de-activated (existing customers) or remain inactive (new customers).

RICA Process:

- From 01 July 2009, networks will have to register all new SIM cards, including SIM cards currently active on the network.
- The SIM card will only be activated once the subscriber has completed the RICA registration process.
- A subscriber must complete the RICA information with his RICA Agent.

Verification of Information: SA Citizen / Permanent Resident:

CONSUMER

- ICCID (Serial Number) of SIM card.
- Full Names and Surname.
- SA ID number or passport number as it appears on:
 - Green bar-coded ID
 - Temporary ID certificate (check expiry date)
 - ID Card (when applicable)
 - SA Passport (check expiry date)

Verification of Information: Non-SA Citizen:

CONSUMER

- ICCID (Serial Number) of SIM card.
- Full Names and Surname and ID number as it appears on:
 - Passport (please check expiry date)
 - Refugee document (please check expiry date)
- Issuing Country as it appears on:
 - Passport (please check expiry date)

Verification of address:

Address can be validated by checking and requesting one of the following documents:

- Residential or employment address
- Bank statement (not older than 3 months)
- Rates and/or electricity account (not older than 3 months)
- Phone account (not older than 3 months)
- TV License (current)
- Insurance Policy (current)
- Lease agreement (current)
- New vehicle licence agreement
- If in informal settlement: Please provide address of nearest school or community centre / church / retail store / where person normally receives their post Affidavit is acceptable if the above is not available



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Business Rules:

- RICA Officers must follow the correct legal processes for verification of subscriber information
- RICA Officers are personally liable for the registration of fraudulent subscriber information
- RICA Officers must perform face-to-face verification when registering and capturing subscriber information
- History of all registered information, successful and unsuccessful will be stored and archived
- Upon registration, the address details will be that of the actual subscriber
- The subscriber can only register one address to a single MSISDN
- Should multiple SIM cards be used by one subscriber, they will be linked to the last verified address on record.
- Subscribers already registered cannot be re-registered unless the registration information is amended.
- RICA Officers suspecting fraudulent documentation or processes when registering a subscriber must report it to the relevant law enforcement agencies within 24 hours.

I _____ With passport/ID Number _____ with SERIAL/IMEI
Number _____ hereby acknowledge that I have read and understood the above and will
verify information in the way set out as above